SMARTGOV DELIVERING LEAN CIVIC EXCELLENCE

800-532-8448 | info@paladindata.com | 19362 Powder Hill Place NE, Poulsbo, WA 98370 | www.paladindata.com

07/13/2016 Sales Order: 1801

Kittitas County Board of County Commissioners
Kittitas County Community Development Services
411 N. Ruby Street, Suite 2
Ellensburg, WA 98926

RE: Kittitas County Phase I SMARTGOV Implementation

Dear Robert,

Paladin Data Systems Corporation (Paladin) applauds your decision to invest in affordable innovation for your community. We'll be with you every step of the way to ensure a successful and smooth transition to the SMARTGOV suite.

Quantity	Units	Item	Term	Amount
		-Requirements Elicitation for Phase II Implementation		
143.75	Hour	-Analysis and Migration of Legacy Data Into SMARTGov	Professional Services	$23,000.00
		-Business Analysis and System Configuration		
1	Site	SG SMARTConnect GIS	One Time	$3,500.00
1	Site	SG SMARTConnect Parcel	One Time	$3,500.00

This contract funds the development of two SMARTGov connectors (Parcel and GIS) and professional services up to 143.75 hours of analysis, data migration, and configuration to implement SMARTGOV Community Development software for Kittitas County. Collectively this work comprises Phase I of two phases of implementation. As part of Phase I, Paladin will identify and document all remaining connectors, configuration, training, and other tasks necessary to provide the complete implementation of SMARTGov and to inform the scope for Phase II. Note, the contract total does not include applicable tax.

Total Investment = $30,000.00

Terms of Service:

- This Sales Order is valid until 08/12/2016.
- SaaS Subscription terms are one (1) year beginning upon signing this Sales Order.
- Pricing is based on the total number of full-time users.
- Subscription includes 0 “occasional users” which individually average < 2 hours of daily usage.
- Subscription and One Time fees, not including services, are billed upon signing this Sales Order.
- Professional Services are estimates only and will not be exceeded without your approval. Professional Services are billed monthly on a time & materials basis.
- Payment terms are net 30 days.
- Applicable sales taxes are in addition to the quoted price. If your organization is tax exempt please email a copy of your Tax Exemption Certificate to contracts@paladindata.com.
- Please address purchase orders to:
  Contracts, Paladin Data Systems, 19362 Powder Hill Place NE, Poulsbo, WA 98370
- Supplemental training and startup assistance are available in an online format and through telephone support.
- Technical support is available from 5am to 5pm PST by calling (800) 532-8448 or email to support@paladindata.com.
- This Sales Order is governed by the terms and conditions of SMARTGOV’s Master SaaS Subscription and Professional Services Agreement available at: www.paladindata.com/agreements/master-psa

Thanks for your order and your trust in SMARTGOV to help you save money, increase efficiency, and raise customer service levels. We truly look forward to serving you and your community.

Sincerely,

Jeff Pavey

Yes! I accept these terms; let's get started today!

_____ _____

Authorized Signature and Title at Kittitas County, WA Date