BOARD OF COUNTY COMMISSIONERS COUNTY OF KITTITAS STATE OF WASHINGTON

RESOLUTION NO. 2011-<u>027</u>

A Resolution to Close the Kittitas County Treasurer's Office For One Hour During Lunchtime

WHEREAS, operating budgets have been decreasing, although the Treasurer's Office workload is steadily increasing; and

WHEREAS, the Treasurer's Office lost one staff employee position in the 2009 budget reduction, and the position is currently vacant;

WHEREAS, the staff of the Treasurer's Office is too small to operate continuously through the lunch hour while still attempting to provide customer service, leading to employee overtime; and

WHEREAS, several county offices located in the courthouse are already closed to the public from Noon to 1:00 p.m.; and

WHEREAS, stagnant funding translates the message from voters for government offices to find more efficient methods of conducting government business; and

WHEREAS, it is in the best interests of the County and its citizens to reduce operating costs while still remaining accessible to the public, by closing the Treasurer's Office from 12:30 p.m. to 1:30 p.m.; and

WHEREAS, closing the Treasurer's Office from 12:30 p.m. to 1:30 p.m. represents a solution whereby hours during lunchtime are staggered from the traditional lunch period between Noon and 1:00 p.m.;

WHEREAS, closing the Treasurer's Office from 12:30 p.m. to 1:30 p.m. will accommodate customers who may have full time jobs and may only be available to attend to County-related business from Noon to 1:00 p.m. or from 1:00 p.m. to 2:00 p.m.; and

WHEREAS, efficiency may also be improved without sacrificing customer service by having the Treasurer's Office provide a drop-box for customers to make payments during the daily closure from 12:30 p.m. to 1:30 p.m., similar to the procedure already in place for customers during heavy traffic periods when tax payments are due.

NOW, THEREFORE, BE IT RESOLVED by the Kittitas County Board of County Commissioners that the Kittitas County Treasurer's Office be daily closed to the public between the hours of 12:30 p.m. and 1:30 p.m., and a drop-box be provided for customers to make payments during the lunch hour closure, until such time as additional funding may again be available in the Treasurer's Office sufficient to accommodate the workload with front-counter staffing in a cost-effective manner.

DATED this 15 th day of March, 2011 at Ellensburg, Washington.	
	BOARD OF COUNTY COMMISSIONERS KITTITAS COUNTY, WASHINGTON Paul Jewell - Chair
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Clerk of the Board	
APPROVED AS TO FORM:	
Deputy Prosecuting Attorney	