

Kittitas County District Court, Lower

Agenda Staff Report

AGENDA DATE:

1/19/2011

ACTION REQUESTED:

Request to approve a contract between Lower District Court and nCourt LLC for nCourt to provide credit card transactions for Lower Court.

BACKGROUND:

Currently the Lower District Court is using Official Payments for credit card processing. Our court would like to start using nCourt instead as nCourt promises that their company will not assess "charge backs". "Charge backs" occur now with using Official Payments. A "charge back" is when a credit card company pulls money back out of the court's bank account after the company finds that a person uses a credit card fraudulently to make a payment on their case. Problems can occur for a court months or years later if any of those monies need to be refunded back to the poster such as in a credit card over-payment or a restitution payment paid out to a victim. With using Official Payments, Kittitas County will be out that money that the court refunded. With using nCourt, their company will absorb the fraudulent payment amount so that the court does not lose money from their bank account.

INTERACTION:

Upper Kittitas District Court has recently been approved to use nCourt's services.

RECOMMENDATION:

I would recommend that the BOCC approve the contract between nCourt LLC and Lower Kittitas County District Court

HANDLING:

The court would like a copy of the approved contract returned to them.

LEAD STAFF:

Christine Luvera