PROFESSIONAL SERVICES AGREEMENT

This Agreement dated as of 12/1/10, is made by and between Kittitas County Upper District Court (hereinafter "the County") and Washington Collectors Tri-Cities, Inc (hereinafter "Contractor"). The County and Contractor agree as follows.

General Conditions; Exhibit A (Scope of Work); Exhibit B (Compensation); Exhibit C (Proof of Insurance).

copies of which are attached hereto and incorporated herein by this reference as fully as if set forth herein

The term of this Agreement shall commence on January 1, 2011, and remain in effect through December 31, 2011. Any party may terminate this Agreement by giving thirty (30) days notice in writing either personally delivered or mailed postage-prepaid by certified mail, return receipt requested, to the party's last known address for the purposes of giving notice under this paragraph.

Contractor acknowledges and by signing this Agreement agrees that the Indemnification provisions set forth in Paragraphs 7 (Independent Contractor), 9 (Taxes), 15 (Defense and Indemnity Agreement), and 22 (Confidentiality), are totally and fully part of this Agreement and have been mutually negotiated by the parties

IN WITNESS WHEREOF, the parties have executed this Agreement this 7th day of Dec., 2010 APPROVED: **Upper District Court** Washington Collectors Tri-Cities, Inc **BOARD OF COUNTY COMMISSIONERS** KITTITAS COUNTY, WASHINGTON Print Name of Signatory Mark McClain, Chairman Jewell, Vice-Chairman Attest

Clerk of the Board

Approved as to Form. Approved as to Form. Deputy Prosecuting Attorney Contractor Address. County's Address. 510 North 20th, Suite D PO Box 742 **Kittitas County** 205 West 5th Avenue, Suite 108 Pasco, WA 99301 Ellensburg, WA 98926

GENERAL CONDITIONS

1 Scope of Contractor's Services

Contractor agrees to provide to the County services and any materials set forth in the project narrative identified in Exhibit "A" during the Agreement period No material, labor, or facilities will be furnished by the County, unless otherwise provided for in the Agreement.

2. Performance of Work:

Contractor shall perform work in accordance with, and shall comply with, all of the provisions of this Agreement. All work shall comply with applicable codes and ordinances

3 Schedule of Performance:

Unless directed otherwise by the County, Contractor shall perform the work in accordance with any schedules made a part of this Agreement.

4. Definitions:

- 4.1 "Additional Insured's" means the County, its successors and assigns, and the respective directors, officers, employees, agents and representatives of the County and its successors and assigns.
- "Support" means the following Contractor's directors, officers, employees, agents and representatives, and sub-Contractors of any tier; the respective directors, officers, employees, agents and representatives of these sub-Contractors of any tier; and any other person or entity acting under the direction or control of, or on behalf of, Contractor or any Contractor's sub-Contractors of any tier in connection with or incident to the performance of the Work or this Agreement.
- The "Work" means all of the duties listed in Exhibit A and the performance of all other obligations, under this Agreement by Contractor or its Support.

5 Accounting and Payment for Contractor Services:

Payment to the Contractor for services rendered under this Agreement shall be as set forth in Exhibit "B". Where Exhibit "B" requires payments by the County, payment shall be based upon billings, supported unless otherwise provided in Exhibit "B", by documentation of units of work actually performed and amounts earned, including where appropriate, the actual number of days worked each month, total number of hours for the month, and the total dollar payment requested. Unless specifically stated in Exhibit "B" or approved in writing in advance by the Kittitas County Board of Commissioners, the County will not

reimburse the Contractor for any costs or expenses incurred by the Contractor in performance of this Agreement.

Where required, the County shall, upon receipt of appropriate documentation, compensate the Contractor, no more often than monthly, through the County voucher system, for the Contractor's service pursuant to the fee schedule set forth in Exhibit "B".

6 Assignment and Subcontracting:

No portion of this Agreement may be assigned or subcontracted to any other individual, firm or entity without the express and prior written approval of the County

7. Independent Contractor

The Contractor's services shall be furnished by the Contractor as an independent Contractor and nothing herein contained shall be construed to create a relationship of employer-employee or master-servant, but all payments made hereunder and all services performed shall be made and performed pursuant to this Agreement by the Contractor as an independent Contractor.

The Contractor acknowledges that the entire compensation for this Agreement is specified in Exhibit "B" and the Contractor is not entitled to any County benefits including, but not limited to vacation pay, holiday pay, sick leave pay, medical, dental, or other insurance benefits, or any other rights or privileges afforded to Kittitas County employees

Contractor will defend, indemnify and hold harmless the County, its Additional Insured's, officers, agents or employees from any loss or expense, including but not limited to settlements, judgments, setoffs, attorneys' fees or costs incurred by reason of claims or demands because of breach of the provisions of this paragraph.

Contractor acknowledges that the County has granted them no remedies and powers in addition to those which would be available to them as assignees of private collectors.

Contractor agrees to immediately remove any of its employees or agents from assignment to perform services under this Contract upon receipt of written contract representative or designee

8 No Guarantee of Employment:

The performance of all or part of this Agreement by the Contractor shall not operate to vest any employment rights whatsoever and shall not be deemed to guarantee any employment of the Contractor or any employee of the Contractor or any sub-Contractor or any employee of any sub-Contractor by the County at the present time or in the future.

9 Taxes

The Contractor understands and acknowledges that the County will not withhold Federal or State income taxes Where required by State or Federal law, the Contractor authorizes

the County to make withholding for any taxes other than income taxes (i.e. Medicare). All compensation received by the Contractor will be reported to the Internal Revenue Service at the end of the calendar year in accordance with the applicable IRS regulations. It is the responsibility of the Contractor to make the necessary estimated tax payments throughout the year, if any, and the Contractor is solely liable for any tax obligation arising from the Contractor's performance of this Agreement. The Contractor hereby agrees to indemnify the County against any demand to pay taxes arising from the Contractor's failure to pay taxes on compensation earned pursuant to this Agreement.

The County will pay sales and use taxes imposed on goods or services acquired hereunder as required by law. The Contractor must pay all other taxes including, but not limited to Business and Occupation Tax, taxes based on the Contractor's gross or net income, or personal property to which the County does not hold title. The County is exempt from Federal Excise Tax.

10. Regulations and Requirement:

This Agreement shall be subject to all laws, rules and regulations of the United States of America, and State of Washington, and political subdivisions of the State of Washington, and to any other provisions set forth herein or in the attached exhibits.

11 Right to Review:

This contract is subject to review by any Federal or State auditor. The County or its designee shall have the right to review and monitor the financial and service components of this program by whatever means are deemed expedient by the County. Such review may occur with or without notice, and may include, but is not limited to, on-site inspection by County agents or employees, inspection of all records or other materials which the County deems pertinent to the Agreement and its performance, and any and all communications with or evaluation by service recipients under this Agreement. The Contractor shall preserve and maintain all financial records and records relating to the performance of work under this Agreement for 6 years after contract termination, and shall make them available for such review, within Kittitas County, State of Washington, upon request.

12. Modification

Either party may request changes in the Agreement. Any and all agreed modifications shall be in writing, signed by each of the parties.

13 Termination for Default:

If the Contractor defaults by failing to perform any of the obligations of the Agreement or becomes insolvent or is declared bankrupt or commits any act of bankruptcy or insolvency or makes an assignment for the benefit of creditors, the County may, by depositing written notice to the Contractor in the U.S mail, postage prepaid, terminate the Agreement, and at the County's option, obtain performance of the work elsewhere. If the Agreement is terminated for default, the Contractor shall not be entitled to receive any further payments

under the Agreement until all work called for has been fully performed. Any extra cost or damage to the County resulting from such default(s) shall be deducted from any money due or coming due to the Contractor. The Contractor shall bear any extra expenses incurred by the County in completing the work, and all damage sustained, or which may be sustained by the County by reason of such default.

If a notice of termination for default has been issued and it is later determined for any reason that the Contractor was not in default, the rights and obligations of the parties shall be the same as if the notice of termination had been issued pursuant to the Termination for Public Convenience paragraph hereof.

14 Termination for Public Convenience

The County may terminate the Agreement in whole or in part whenever the County determines, in its sole discretion that such termination is in the best interests of the County. Whenever the Agreement is terminated in accordance with this paragraph, the Contractor shall be entitled to payment for actual work performed at unit contract prices for completed items of work. In the event of such termination, an equitable adjustment shall be made in the compensation payable to Contractor

An equitable adjustment in the contract price for partially completed items of work will be made, but such adjustment shall not include provision for loss of anticipated profit on deleted or uncompleted work. Termination of this Agreement by the County at any time during the term, whether for default or convenience, shall not constitute a breach of contract by the County

15. <u>Defense & Indemnity Agreement</u>:

The Contractor agrees to and shall defend, indemnify and hold harmless the County, its Additional Insured's, appointed and elective officers, agents and employees, from and against all loss or expense, including but not limited to judgments, settlements, attorney's fees and costs by reason of any and all claims and demands upon the County, its Additional Insured's, its elected or appointed officials, agents or employees for damages because of personal or bodily injury, including death at any time resulting therefrom, sustained by any person or persons and on account of damage to property including loss of use thereof, whether such injury to persons or damage to property is due to the negligence of the Contractor, its sub-Contractors, its elected officers, employees or their agents, except only such injury or damage as shall have been occasioned by the sole negligence of the County, its Additional Insured's, appointed or elected officials, agents, or employees. It is further provided that no liability shall attach to the County by reason of entering into this contract, except as expressly provided herein

16. Industrial Insurance Waiver

With respect to the performance of this Agreement and as to claims against the County, its Additional Insured's, officers, agents and employees, the Contractor expressly waives its immunity under Title 51 of the Revised Code of Washington, the Industrial Insurance Act,

for injuries to its employees and agrees that the obligations to indemnify, defend and hold harmless provided in this agreement extend to any claim brought by or on behalf of any employee of the Contractor **This waiver is mutually negotiated by the parties to this Agreement.**

17. Venue and Choice of Law

In the event that any litigation should arise concerning the construction or interpretation of any of the terms of this Agreement, the venue of such action of litigation shall be in the Superior Court of the State of Washington in and for the County of Kittitas. This Agreement shall be governed by the law of the State of Washington

18 Withholding Payment:

In the event the Contractor has failed to perform any obligation to be performed by the Contractor under this Agreement within the time set forth in this Agreement, then the County may, upon written notice, withhold all monies due and payable to Contractor, without penalty, until such failure to perform is cured or otherwise adjudicated.

19 Future Non-Allocation of Funds.

If sufficient funds are not appropriated or allocated for payment under this Agreement for any future fiscal period, the County will not be obligated to make payments for services or amounts incurred after the end of the current fiscal period. No penalty or expense shall accrue to the County in the event this provision applies.

20 Contractor Commitments, Warranties and Representations:

The Contractor represents and warrants to the County as follows:

- The Contractor is duly incorporated, validly existing and in good standing under the laws of the State of Washington, and has all requisite corporate power and authority to enter into and to perform its obligations under this Agreement.
- The Contractor has the authority to execute this Agreement, to make the representations and warranties set forth in it and to perform the obligations of the Contractor under this Agreement in accordance with its terms
- This Agreement has been validly executed by an authorized representative of the Contractor and constitutes a valid and legally binding and enforceable obligation of Contractor.
- The Contractor has or will obtain prior to the commencement date such licenses, permits and other authorizations from federal, state and other governmental authorities, as are necessary for the performance of its obligations under this Agreement.
- The Contractor is not in violation of any applicable law, ordinance or regulation the consequence of which will or may materially affect Contractor's ability to perform its obligations under this Agreement. The Contractor is not subject to any order or judgment of any court, tribunal or

governmental agency which materially and adversely affects its operations or assets in the State of Washington, or its ability to perform its obligations under this Agreement.

None of the representations or warranties in this Agreement, and none of the documents, statements, certificates or schedules furnished or to be furnished by Contractor pursuant hereto or in connection with the performance of the obligations contemplated under this Agreement, contains or will contain any untrue statement of a material fact or omits or will omit to state a material fact necessary to make the statements of fact contained therein not misleading

21 Disputes

21 1 General

Differences between the Contractor and the County, arising under and by virtue of the Agreement Documents shall be brought to the attention of the County at the earliest possible time in order that such matters may be settled or other appropriate action promptly taken Except for such objections as are made of record in the manner hereinafter specified and within the time limits stated, the records, orders, instructions, and decisions of the Kittitas County Commissioners shall be final and conclusive

21.2 Notice of Potential Claims

The Contractor shall not be entitled to additional compensation which otherwise may be payable, or to extension of time for (1) any act or failure to act by the County, or (2) the happening of any event or occurrence, unless the Contractor has given the County a written Notice of Potential Claim within ten (10) days of the commencement of the act, failure, or event giving rise to the claim, and before final payment by the County. The written Notice of Potential Claim shall set forth the reasons for which the Contractor believes additional compensation or extension of time is due, the nature of the cost involved, and insofar as possible, the amount of the potential claim Contractor shall keep full and complete daily records of the work performed, labor and material used, and all costs and additional time claimed to be additional

21.3 Detailed Claim

The Contractor shall not be entitled to claim any such additional compensation, or extension of time, unless within thirty (30) days of the completion of the portion of the work from which the claim arose, and before final payment by the County, the Contractor has given the County a detailed written statement of each element of cost or other compensation requested and of all elements of additional time required, and copies of any supporting documents evidencing the amount or extension of time claimed to be due

22 Confidentiality:

The Contractor, its employees, sub-Contractors, and their employees shall maintain the confidentiality of all information provided by the County or acquired by the Contractor in performance of this Agreement, except upon the prior written consent of the Kittitas County Prosecuting Attorney or an order entered by a court after having acquired jurisdiction over the County Contractor shall immediately give to the County notice of any judicial proceedings seeking disclosure of such information. Contractor shall indemnify and hold harmless the County, its Additional Insured's, officials agents or employees from all loss or expense, including, but not limited to settlements, judgments, setoffs, attorneys' fees and costs resulting from Contractor's breach of this provision.

23 Notice

Except as set forth elsewhere in the Agreement, for all purposes under this Agreement, except service of process, notice shall be given by the Contractor to the department head of the department for whom services are rendered, and to the Kittitas County Commissioners, 205 W 5th Ave, Suite 108, Ellensburg, WA 98926 Notice to the Contractor for all purposes under this Agreement shall be given to the address reflected on the signature page Notice may be given by delivery or by depositing in the U S Mail, first class, postage prepaid.

24 Severability

If any term or condition of this Agreement or the application thereof to any person(s) or circumstances is held invalid, such invalidity shall not affect other terms, conditions or applications which can be given effect without the invalid term, condition or application. To this end, the terms and conditions of this Agreement are declared severable

25 Miscellaneous:

- The County's failure or delay to insist upon strict performance of any of the provisions of this Agreement or to exercise any rights or remedies under this Agreement shall not be construed as a waiver or relinquishment to any extent of its right to assert or rely upon any remedies in that or any other instance, rather the same shall be and remain in full force and effect.
- This Agreement embodies the entire Agreement between the County and Contractor, and supersedes any and all prior agreements, regarding the Work. No change, amendment or modification of any provisions of this Agreement shall be valid unless set forth in a written instrument signed by the party to be bound thereby.
- The rights and remedies of the County set forth in any provision of this Agreement are in addition to and do not in any way limit any other rights of remedies afforded to the County by any other provisions of this Agreement, by any of Contractor's Support or by law.
- The headings of sections and paragraphs of this Agreement are for convenience of reference only and are not intended to restrict, affect or be

- of any weight in the interpretation or construction of the provisions of such sections or paragraphs
- Contractor shall not collect fees on the total amount collected during the initial thirty day pre-collection period, consistent with RCW 19 16.
- During any given month, Contractor shall not charge an interest rate higher than that posted in the Washington State Register, per RCW 19 52.025.

26. Waiver:

Waiver of any breach or condition of this Agreement shall not be deemed a waiver of any prior or subsequent breach. No terms or conditions of this Agreement shall be held to be waived, modified or deleted except by an instrument, in writing, signed by the parties hereto

27 Survival

The provisions of paragraphs 7, 9, 11, 13, 14, 15, 16, 17, 18, 19, 20, 21, 22, 26, and 28, shall survive, notwithstanding the termination or invalidity of this Agreement for any reason

28 Nondiscrimination:

- 28 1 The County is an equal opportunity employer.
- 28.2 Nondiscrimination in Employment

In the performance of this Agreement, the Contractor will not discriminate against any employee or applicant for employment on the grounds of race, creed, color, national origin, sex, sexual orientation, marital status, age or the presence of any sensory, mental or physical handicap; provided that the prohibition against discrimination in employment because of handicap shall not apply if the particular disability prevents the proper performance of the particular worker involved The Contractor shall ensure that applicants are employed, and that employees are treated during employment without discrimination because of their race, creed color national origin, sex, sexual orientation, marital status, age or the presence of any sensory, mental or physical handicap Such action shall include, but not be limited to employment, upgrading, demotion of transfers, recruitment or recruitment advertising, layoff or termination, rates of pay or other forms of compensation, and programs for training including apprenticeships The Contractor shall take such action with respect to this Agreement as may be required to ensure full compliance with local, state and federal laws prohibiting discrimination in employment.

28.3 Nondiscrimination in Services

The Contractor will not discriminate against any recipient of any services or benefits provided for in this Agreement on the grounds of race, creed, color, national origin, sex, sexual orientation, marital status, age or the presence of any sensory, mental or physical handicap.

If any assignment and/or subcontracting has been authorized by the County, said assignment or subcontract shall include appropriate safeguards against discrimination. The Contractor shall take such action as may be required to ensure full compliance with the provisions in the immediately preceding paragraphs herein.

EXHIBIT "A"

SCOPE OF WORK

In addition to providing all material and labor, collection services shall be performed according to the following

- 1. Contractor shall provide personnel to photocopy information necessary to effect assignment of accounts of the Kittitas County Upper District Court's choosing for the collection process, or information may be transmitted by computer downloading using disk, tape, to tape or other mode agreeable to both parties.
- 2 Contractor shall provide the Court with an alphabetized computer printout with Court case numbers and Contractor's account numbers and amounts owed for each group of accounts sent to Contractors for pre-collection processing
- Ontractors shall prepare, process, and mil the thirty day notice forms required by Washington State statute to the address provided by the Court. Collectors shall sort and mark mail returns and forwarding addresses. Contractors shall use a post office box for the Court as the return address. This post office box shall be separate from any other post office box maintained by Contractor
- 4. Contractors shall furnish all stationery, forms, envelopes, and postage required in mailing the thirty day notice.
- The Court will send a copy of the current pre-collection list, indicating partial payments, payments in full, cancels and mail returns from thirty day notices. The updated list shall be received by Contractors at least one day prior to transferring to regular collection. On the day cases are to be transferred, Contractor shall contact the Court by telephone or facsimile to update any additional payments to insure an accurate transfer.
- 6 Contractors will provide an account acknowledgment of those accounts still outstanding and subject to regular collection activity. The acknowledgement will show debtor name, case number and amount owing
- 7 Contractor's staff will mail collection notices, make direct contacts by telephone, utilize skip tracing tools and all other resources available in accordance with State and Federal collection laws
- 8. Contractors will advance legal costs and attorney fees when necessary.

- Ontractors shall withhold their collection commission and pay amounts received on Court cases on or about the 10th business day of each month for collections made the preceding month. Remittance checks will be accompanied by a statement showing debtor name, case number, amount paid, balance remaining, and commission split when applicable.
- 10. If Contractors receive a dishonored check after the monthly remittance check has been disbursed, Contractors shall handle the dishonored check as a separate item and funds will not be recalled from the Court. Dishonored checks from the Court will be accepted for collection and 100% of the face amount will be returned to the Court when collected.
- 11 Contractors shall submit to the Court monthly reports showing month to date, year to date and total amounts assigned and collected.

EXHIBIT "B"

COMPENSATION

As full compensation for satisfactory performance of the work, the County shall pay Contractor compensation not to exceed.

- 1 Upon receipt of billing the County will reimburse Contractor for post office box rental fees.
- 2 Contractors shall collect and keep as remuneration for collection services costs of collection, not to exceed 40% of the original amount placed by the Court for collection Contractors shall pay the Court all of the original amount assigned, contingent on collection.
- 3 Interest collected will be split at 50% on accounts assigned.
- 4 When money is collected for individual debtors owing on more than one Court account, it shall be applied to the oldest account first, unless otherwise specified by the debtor (as required by the Fair Debt Collection Practices Act) or as directed by the Court.
- 5. The Court shall be paid 100% of the original amount assigned, contingent on collection, with monies collected being applied 75% to the Court and 25% to the Contractor until the full amount is paid. The account must remain open in the Court records until such time as both the Court obligation amount, plus any additional fees owed to Contractor including increased costs for legal fees and attorney fees has been paid in full

EXHIBIT "C"

The Contractor shall secure and maintain in effect at all times during performance of the Work such insurance as will protect Contractor, its Support and the Additional Insured's from all claims, losses, harm, costs, liabilities, damages and expenses arising out of personal injury (including death) or property damage that may result from performance of the work or this Agreement, whether such performance is by Contractor or any of its Support.

All insurance shall be issued by companies admitted to do business in the State of Washington and have a rating of A-, Class VII or better in the most recently published edition of Best's Reports unless otherwise approved by the County. If an insurer is not admitted, all insurance policies and procedures for issuing the insurance policies must comply with Chapter 48.15 RCW and 284-15 WAC.

The Contractor shall provide proof of insurance for

- 1) Commercial General Liability Insurance
 - Coverage limits not less than:
 - \$1,000,000 per occurrence
 - \$2,000,000 general aggregate
 - \$1,000,000 products & completed operations aggregate
 - \$1,000,000 personal and advertising injury, each offense
 - Certificate Holder Kittitas County
 - The Certificate must name the County as additional insured as defined in the Agreement
 - Thirty (30) days written notice to the County of cancellation of the insurance policy
- 2) Stop Gap/Employers Liability
 - Coverage limits not less than
 - \$1,000,000 each accident
 - \$1,000,000 disease policy limit
 - \$1,000,000 disease each employee
 - Thirty (30) days written notice to the County of cancellation of the insurance policy
- 3) Workers' Compensation
 - Workers' Compensation in amounts required by law

Contractor shall furnish the County a certificate of insurance with Endorsement as evidence that policies providing insurance required by this Agreement are in full force and effect.

The Contractor shall assume full responsibility for all loss or damage from any cause whatsoever to any tools, Contractor's employee-owned tools, machinery, equipment, or motor vehicles owned or rented by the Contractor, or the Contractor's agents, suppliers or contractors as well as to any temporary structures, scaffolding and protective fences

The Contractor shall have sole responsibility for determining the insurance coverage and limits required, if any, to be obtained by subcontractors, which determination shall be made in accordance with reasonable and prudent business practices.

NOTE No contract shall form until and unless a copy of the Certificate of Insurance with Endorsement, properly completed and in the amount required, is attached hereto