

Security Hardware/Software Maintenance and Support**Fire Alarm Testing, Cleaning and Hardware Maintenance and Support** Date: 9/1/2016**By and Between**

Camtek, Inc. (Camtek)
3815 E. Everett Avenue
Spokane, WA 99217

Kittitas County
Kittitas County Sheriff's Office
307 W Umptanum Road
Ellensburg, WA 98926

(509) 443-2609 FAX (509) 443-2722

(509) 933-8218

Camtek shall provide Services as indicated below and in accordance with the attached Service Agreement Terms and Conditions, work scope documents and special provisions which form a part of this Agreement:

<input checked="" type="checkbox"/> Fire Alarm System Testing and Inspection	<input checked="" type="checkbox"/> Smoke Detector Cleaning and Sensitivity Testing
<input checked="" type="checkbox"/> Fire Alarm System Maintenance	<input type="checkbox"/> Emergency Service
<input checked="" type="checkbox"/> Security System Testing and Maintenance	<input type="checkbox"/> Critical Parts Stocking
<input checked="" type="checkbox"/> Software Maintenance and Support	<input type="checkbox"/> Special Provisions
<input type="checkbox"/> Emergency Lighting Testing and Inspection	<input type="checkbox"/> Other

Price: All for the annual sum of **(\$18,108.28)** plus applicable taxes.

(1) Round Trip Travel Charge Spokane to Ellensburg Two Technicians: \$ 988.52 (Security System Testing)

(1) Round Trip Travel Charge Spokane to Ellensburg One Technician: \$ 718.37 (Security System Software Upgrade and Maintenance)

(3) Overnight Meals and Lodging for associated trips listed above: \$ 585.00 (\$ 195.00 per day)

Galaxy Access Control Software Maintenance: \$ 2,954.20 (Includes 10 hours Labor for software upgrade)

Galaxy Access Control Annual Testing and Hardware Maintenance: \$ 6,725.00

ONSSI Video Software Maintenance: \$ 2,320.19 (Includes 3 hours Labor for software upgrade)

Connected Camera Annual Testing and Hardware Maintenance: \$ 3,127.00

Annual Fire Alarm Inspection for the Umptanum Road Facility: \$ 195.00 (No Trip Charge for This Inspection)

Fire Alarm Hardware Maintenance for the Umptanum Road Facility: \$ 495.00

The sum of \$ 18,108.28 includes all hardware provided and installed by Camtek and the Galaxy and ONSSI software. Maintenance of the computer hardware provided by Kittitas County is excluded from this contract. This agreement is designed for the testing and maintenance of existing equipment. This contract does not cover the relocation, changing set-up, changing original features or functions, modifications or major overhauls to existing equipment software. Additional journeyman service will be billed at current rates, (1) round trip including mileage and drive time (\$ 692.14) and \$ 102.00 per hour for onsite time.

Term: This Agreement shall begin on 9-1-2016 and continue for a period of **One (1)** year.

This proposal and the pages attached shall become an Agreement only upon signature below by Camtek and CUSTOMER. No waiver or modification of any terms or conditions of this Agreement shall be binding on Camtek unless made in writing and signed by an authorized representative of Camtek.

Camtek, Inc.

Signature: _____

(Print Name) _____

Title: _____

Date: _____

Email: _____

Customer

Signature: _____

(Print Name) _____

Title: _____

Date: _____

Email: _____

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Terms and Conditions

DEFINITIONS

- D.1 "Equipment" means the equipment covered by the Services to be performed by under this Agreement, and is identified as all access control, security, and fire alarm equipment in both the office and the lab buildings.
- D.2 "Services" means those services and obligations to be undertaken by Camtek in support of CUSTOMER pursuant to this Agreement, as more fully detailed in the attached work scope document(s), which are incorporated herein.
- COVERAGE**
- C.1 CUSTOMER agrees to provide access to all Equipment covered by this Agreement. Camtek will be free to start and stop all primary equipment incidental to the operation of the system(s) as arranged with CUSTOMER's representative.
- C.2 It is understood that the repair, replacement, and emergency service provisions apply only to the access control, security and fire alarm equipment. Repair or replacement of non-maintainable parts of the system such as, but not limited to, ductwork, unit cabinets, insulating material, electrical wiring, structural supports, hangars and other non-moving parts, is not included under this Agreement. Costs to repair or replace such non-maintainable parts will be the sole responsibility of CUSTOMER.
- C.3 Camtek will not reload software, nor make repairs or replacements necessitated by reason of negligence, vandalism or misuse of the Equipment by persons other than Camtek or its employees, or caused by lightning, flood or water damage from any source, electrical storm, or other violent weather or by any other cause beyond Camtek's control. Camtek will provide such services at CUSTOMER's request and at an additional charge pursuant to the labor rates then in effect, or as stated elsewhere in this Agreement. This clause shall supersede and take precedent over any Emergency Service clause or provision contained elsewhere in this Agreement.
- C.4 This Agreement assumes that the systems and/or Equipment included in the attached Equipment List are in maintainable condition. If repairs are necessary upon initial inspection, repair charges will be submitted for approval. Should these charges be declined, those non-maintainable items will be eliminated from coverage under this Agreement and the price adjusted accordingly. System equipment deemed to be no longer economically maintainable (obsolete) by Camtek will be identified throughout the term of this agreement and brought to the CUSTOMER's attention and may be removed from this specific Agreement or coverage type on the equipment identified may be reduced.
- C.5 In the event that the system or any equipment component thereof is altered, modified, changed or moved without the authorization by CAMTEK, this Agreement may be immediately adjusted or terminated, at Camtek's sole option. CAMTEK shall not be responsible for any damages resulting from such alterations, modifications, changes or movement.
- C.6 Maintenance, repairs, and replacement of Equipment parts and components are limited to restoring to proper working condition. Camtek shall not be obligated to provide replacement software, equipment, components and/or parts that represent a significant betterment or capital improvement to CUSTOMER's system(s) hereunder.
- C.7 Unless otherwise specified, CUSTOMER retains all responsibility for maintaining LANs, WANs, leased lines and/or other communication mediums incidental or essential to the operation of the system(s) or Equipment listed on the attached Equipment List.
- C.8 All non-emergency services under this Agreement will be performed between the hours of 8:00 a.m. - 5:00 p.m. local time Monday through Friday, excluding federal holidays and normal Camtek observed holidays. If for any reason CUSTOMER requests Camtek to furnish any labor or services outside of the above stated hours, any overtime or other additional expense occasioned thereby, shall be billed to and paid by CUSTOMER except as may be provided under the Emergency Service section or Special Provisions of this Agreement.
- C.9 CUSTOMER will promptly notify Camtek of any malfunction in the system(s) or Equipment covered under this Agreement that comes to CUSTOMER's attention.

PRICE, BILLING, TERM AND TERMINATION

- P.1 CUSTOMER shall pay or cause to be paid to Camtek the full price for the Services as specified on the first page of this Agreement. Camtek shall submit annual invoices unless otherwise specified to CUSTOMER in advance for Services to be performed during the subsequent billing period, and payment shall be due upon receipt of the invoice date. Payments for Services past due more than ten (10) days shall accrue interest from the due date to the date of payment at the rate of one percent (1%) per month, compounded monthly, or the highest legal rate then allowed. CUSTOMER shall pay all attorney and/or collection fees incurred by Camtek in collecting any past due amounts.
- P.2 Camtek may adjust the annual price of this Agreement periodically during the term of this Agreement (either up or down), CUSTOMER agrees to pay for this negotiated increase or decrease in scope of services whether or not a change order is issued to the main contract between the CUSTOMER and Camtek, if additional systems and equipment are added or deleted to the scope of this Agreement such as but not limited to remodeling of existing facilities, additional buildings/facilities/infrastructure, tenant/owner improvements or other facility expansions and modifications at the locations serviced by this Agreement.
- P.3 Following the initial term of this Agreement as noted on Page 1 of this Agreement and titled, "Term", this Agreement will automatically renew for successive one (1) year periods unless canceled prior to the anniversary date with at least a thirty (30) day written notice issued by the CUSTOMER. Such cancellation shall affect only future obligations and liabilities and not any of the past liabilities or obligations. The CUSTOMER shall not be entitled to any refunds or replacements. Agreements that are automatically renewed beyond the initial term may be subject to a minimum price increase based on the published U.S. Department of Labor, Consumer Price Index (CPI) at the time of renewal provided that CAMTEK furnish CUSTOMER with a proposal detailing the price increase at least sixty (60) days before anniversary date.
- P.4 CUSTOMER agrees to pay any sales, excise, use or other taxes, now or hereafter levied, which Camtek may be required to pay or collect in connection with this Agreement.
- P.5 CUSTOMER may terminate this Agreement for cause after giving Camtek thirty (30) days advance written notice. All services received to date of cancellation must be paid in full.
- P.6 Camtek may terminate this Agreement for cause (including, but not limited to, CUSTOMER's failure to make payments as agreed herein) after giving CUSTOMER thirty (30) days advance written notice.
- P.7 This Agreement may be canceled or modified at CUSTOMER'S option in the event the CUSTOMER'S premises are destroyed. In the event of such cancellation, neither party shall be liable for damages or subject to any penalty, except that CUSTOMER will remain liable for Services rendered to the date of cancellation.
- P.8 The CUSTOMER may terminate the Agreement in whole or in part whenever the CUSTOMER determines, in its sole discretion that such termination is in the best interests of the CUSTOMER. Whenever the Agreement is terminated in accordance with this paragraph, CAMTEK shall be entitled to payment for actual work performed at unit contract prices for completed items of work. In the event of such termination, an equitable adjustment shall be made in the compensation payable to CAMTEK.

An equitable adjustment in the contract price for partially completed items of work will be made, but such adjustment shall not include provision for loss of anticipated profit on deleted or uncompleted work. Termination of this Agreement by the CUSTOMER at any time during the

term, whether for default or convenience, shall not constitute a breach of contract by the CUSTOMER.

- P.9 In the event CAMTEK has failed to perform any obligation to be performed by the CAMTEK under this Agreement within the time set forth in this Agreement, then the CUSTOMER may, upon written notice, withhold all monies due and payable to CAMTEK, without penalty, until such failure to perform is cured or otherwise adjudicated.
- P.10 If sufficient funds are not appropriated or allocated for payment under this Agreement for any future fiscal period, the CUSTOMER will not be obligated to make payments for services or amounts incurred after the end of the current fiscal period. No penalty or expense shall accrue to the CUSTOMER in the event this provision applies.

GENERAL TERMS AND CONDITIONS

- G.1 **Confidential Information:** Except to the extent otherwise provided by governing law, CUSTOMER agrees that, during the term of this Agreement, CUSTOMER or CUSTOMER'S employees, assignees and agents will not, without Camtek prior written permission, disclose this Agreement or any manuals, data or inspection reports relative to this Agreement to any organization or individual, and will treat all information provided by Camtek as proprietary.
- G.2 **Assignment and Delegation:** The Parties may not assign their rights or delegate their obligations under this Agreement, in whole or in part, without the prior written consent of the other Party.
- G.3 CUSTOMER shall be responsible for maintaining all liability and property insurance. Camtek shall be responsible for maintaining all liability and property insurance as dictated in the professional services agreement signed by the parties for the installation of the equipment.
- G.4 The CUSTOMER agrees to and shall defend, indemnify and hold harmless CAMTEK, its appointed and elective officers, agents and employees, from and against all loss or expense arising from CUSTOMER'S performance or duties under this Agreement, including but not limited to judgments, settlements, reasonable attorney's fees and costs by reason of any and all claims and demands upon the CUSTOMER, its elected or appointed officials, agents, or employees for damages because of personal or bodily injury, including death at any time resulting therefrom, sustained by any person or persons and on account of damage to property including loss of use thereof, provided that: (a) CUSTOMER shall have no duties to defend, indemnify or hold CAMTEK harmless in the event such injury to persons or damage to property is due to the sole negligence of CAMTEK, its appointed or elected officers, agents and employees; and (b) in the event of concurrent negligence between CUSTOMER and CAMTEK or their respective appointed or elected officials, agents, or employees, CUSTOMER'S duties to defend, indemnify, or hold CAMTEK harmless shall be limited to CUSTOMER's proportionate share of any fault or negligence. This indemnification shall survive termination of this Agreement for whatever reason. It is further provided that no liability shall attach to CAMTEK by reason of entering into this contract, except as expressly provided herein.
- G.5 **Warranties and Limitation of Liability:** Camtek will replace or repair any product Camtek provides or CUSTOMER procures under this Agreement that falls within the warranty period (typically one-year) due to defective workmanship or materials. The failure must not result from CUSTOMER'S negligence; or from fire, lightning, water damage, or any other cause beyond Camtek control. This warranty applies to Camtek manufactured or fabricated and outside-purchased (for resale) products. The warranty effective date is the date of CUSTOMER acceptance of the product or the date CUSTOMER begins to receive beneficial use of the product, whichever comes first. Camtek shall not be liable for any damages, losses, expenses, or other costs incurred by CUSTOMER caused by any defects, failures, or deficiencies in any CUSTOMER-furnished or CUSTOMER-supplied hardware or equipment.
- G.6 Camtek shall not be liable for damages caused by delay or interruption in Services due to fire or flood; strike, lockout, dispute with workmen, inability to obtain material or services, war, acts of God or any other cause beyond Camtek's reasonable control. Should any part of the system or any Equipment be damaged by fire, water, water leakage, freezing pipes, lightning, acts of God, third parties or any other cause beyond the control of Camtek, any repairs or replacement shall be paid for by CUSTOMER.
- G.7 **Indemnity and Limitation of Liability:** CAMTEK agrees to and shall defend, indemnify and hold harmless the CUSTOMER, its appointed and elective officials, agents and employees, from and against all loss or expense arising from Camtek's performance or duties under this Agreement, including but not limited to judgments, settlements, reasonable attorney's fees and costs by reason of any and all claims and demands upon CAMTEK, its elected or appointed officers, agents, or employees for damages because of personal or bodily injury, including death at any time resulting therefrom, sustained by any person or persons and on account of damage to property including loss of use thereof, provided that: (a) Camtek shall have no duties to defend, indemnify or hold CUSTOMER harmless in the event such injury to persons or damage to property is due to the sole negligence of the CUSTOMER, its appointed or elected officials, agents, or employees; and (b) in the event of concurrent negligence between Camtek and CUSTOMER or their respective appointed or elected official, agents or employees, Camtek's duties to defend, indemnify, or hold CUSTOMER harmless shall be limited to Camtek's proportionate share of any fault or negligence. This indemnification shall survive termination of this Agreement for whatever reason. It is further provided that no liability shall attach to the CUSTOMER by reason of entering into this contract, except as expressly provided herein.
- G.8 The parties further agree that Camtek is not an insurer; that the Services purchased herein are designed only to reduce the risk of loss; that CUSTOMER chose the level and scope of services being provided by Camtek from a variety of service options. The parties further agree that this Agreement shall not confer any rights on the part of any person or entity not a party hereto, whether as a third-party beneficiary or otherwise.
- G.9 With respect to the performance of this Agreement and as to claims against the CUSTOMER, its officers, agents and employees, CAMTEK expressly waives its immunity under Title 51 of the Revised Code of Washington, the Industrial Insurance Act, for injuries to its employees and agrees that the obligations to indemnify, defend and hold harmless provided in this agreement extend to any claim brought by or on behalf of any employee of CAMTEK. This waiver is mutually negotiated by the parties to this Agreement.

MISCELLANEOUS

- M.1 **Extent of Agreement:** Except as and to the extent provided in this Agreement represents the entire Agreement between CUSTOMER and Camtek for the Services described herein and supersedes all prior negotiations, representations or Agreements between the Parties related to the Services described herein.
- M.2 None of the provisions of this Agreement shall be modified, altered, changed or voided by any subsequent purchase order or other document unilaterally issued by CUSTOMER that relates to the subject matter of this Agreement. This Agreement may be amended only by written instrument signed by both Parties.
- M.3 This Agreement assumes that equipment and labor will be provided in accordance with the intended or agreed job schedules. In addition, Camtek shall not be liable for any delays

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caused by failure of CUSTOMER, or its agent, or any person or entity not a party hereto, to perform any of its obligations in a timely manner. In the event of any such delay, date of shipment or performance shall be extended by a period equal to the time lost by reason of such delay.

M.4 If any term or condition of this Agreement or the application thereof to any person(s) or circumstances is held invalid, such invalidity shall not affect other terms, conditions or applications which can be given effect without the invalid term, condition or application. To this end, the terms and conditions of this Agreement are declared severable.

M.5 The CUSTOMER'S failure or delay to insist upon strict performance of any of the provisions of this Agreement or to exercise any rights or remedies under this Agreement shall not be construed as a waiver or relinquishment to any extent of its right to assert or rely upon any such provisions, rights or remedies in that or any other instance; rather the same shall be and remain in full force and effect.

M.6 The rights and remedies of the CUSTOMER set forth in any provision of this Agreement are in addition to and do not in any way limit any other rights or remedies afforded to the CUSTOMER by any other provisions of this Agreement or by law.

M.7 Nondiscrimination:

-The CUSTOMER is an equal opportunity employer.

- Nondiscrimination in Employment

In the performance of this Agreement, CAMTEK will not discriminate against any employee or applicant for employment on the grounds of race, creed, color, national origin, sex, sexual orientation, marital status, age or the presence of any sensory, mental or physical handicap; provided that the prohibition against discrimination in employment because of handicap shall not apply if the particular disability prevents the proper performance of the particular worker involved. CAMTEK shall ensure that applicants are employed, and that employees are treated during employment without discrimination because of their race, creed, color, national origin, sex, sexual orientation, marital status, age or the presence of any sensory, mental or physical handicap. Such action shall include, but not be limited to: employment, upgrading, demotion or transfers, recruitment or recruitment advertising, layoff or termination, rates of pay or other forms of compensation, and programs for training including apprenticeships. CAMTEK shall take such action with respect to this Agreement as may be required to ensure full compliance with local, state and federal laws prohibiting discrimination in employment.

- Nondiscrimination in Services

CAMTEK will not discriminate against any recipient of any services or benefits provided for in this Agreement on the grounds of race, creed, color, national origin, sex, sexual orientation, marital status, age or the presence of any sensory, mental or physical handicap.

- If any assignment and/or subcontracting have been authorized by the CUSTOMER, said assignment or subcontract shall include appropriate safeguards against discrimination. CAMTEK shall take such action as may be required to ensure full compliance with the provisions in the immediately preceding paragraphs herein.

DISPUTE RESOLUTION

- R.1 This Agreement will be governed by Washington law. The venue for any claim arising under this Agreement shall be in Kittitas County, Washington.
- R.2 In the event of a dispute regarding the interpretation or enforcement of this Agreement which results in litigation, the prevailing party shall have its attorney's fees and costs paid by the losing party.

Galaxy and ONSSI Software Maintenance and Support

Scope – Camtek will provide and install software service packs, register software upgrades, and bug fixes for Galaxy Access Control System and ONSSI Network Video Surveillance Systems. Camtek will upgrade the customer to the most current version available which is compatible with the customer's computer hardware. This agreement does not cover computer hardware which is provided by Kittitas County.

All software upgrades are contingent upon the CUSTOMER providing computer equipment which meets the specifications of the software version to be installed. Camtek shall not be under obligation to install any software on equipment which does not meet the operating requirements of the software.

Telephone Technical Support – will be provided during the following periods and in accordance with Camtek published Service Labor Rates or as stated in the Special Provisions Section of this Agreement

☒ **24/7 Support:** 24 hours per day, 7 days per week, city, state, federal and Camtek observed holidays are included. Telephone technical support will be provided at no additional charge.

Customer Training – Camtek will conduct (1) one hour training session per year at the CUSTOMER site for employees that require familiarization on the operation of the system, this training is to be conducted while Camtek is on site doing other work, if scheduled at a different time the customer will need to reimburse Camtek the associated mileage and trip charge. CUSTOMER is responsible for selecting and assembling employees. All training will be conducted during Camtek normal business hours unless stated in the Special Provisions.

Security System Testing and Maintenance

Scope – Camtek will test and inspect the Galaxy Access Control, ONSSI video surveillance System, and the courthouse video surveillance system one time per year. The tests include the following at a minimum:

- Test card readers and initiating devices
- Check alarm operation
- Check Galaxy Controllers
- Check, motion sensors, door switches, break glass sensors and other related interface switches
- Check inoperability with elevators, doors, and HVAC relays
- Check report generation function
- Check server and workstations
- Inspect and test cameras and monitors
- Inspect and test recording and video printing devices
- Inspect and test speakers, intercom, and other connected communication devices

Upon completion of each service call, a summary of the tasks completed will be provided to the CUSTOMER

Testing Frequency – Camtek will perform **One (1)** 100% test per year.

Inspection Reports – Camtek will furnish a written report certifying that such tests and inspections have been completed documenting any deficiencies found which may require corrective action.

Hardware Support – Camtek will perform scheduled maintenance services on the Equipment covered under this Agreement.

Components and parts on the Equipment List that are found to be defective, have failed operationally or which exhibit signs of near term failure will be identified during each preventive maintenance inspection or test. If the component or part is covered under a current Camtek or factory warranty, said part or component will be replaced at no charge to CUSTOMER including labor during normal business hours. Camtek will repair or replace any hardware under warranty and will do so at the direction of the customer, if not done at the time of the preventative maintenance inspection the customer will reimburse Camtek the service call. For any equipment requiring repair or replacement that is not covered, an estimate will be prepared and submitted for approval on a reimbursable basis and repair authorization shall be issued in writing to Camtek by an authorized representative of the CUSTOMER before proceeding with the work.

Fire Alarm Inspection and Maintenance and Smoke Detector Cleaning/Sensitivity Testing

Scope – Camtek will test and maintain the fire alarm system components listed on the attached Equipment List. All testing will be completed in accordance with the most recent edition of **NFPA 72 – National Fire Alarm Code**. Camtek will provide, as part of this Agreement, Smoke Detector Cleaning and Sensitivity Testing of all smoke detectors installed by Camtek.

Inspection Reports – Camtek will furnish a written report certifying that such tests and inspections have been completed documenting any deficiencies found which may require corrective action.

Testing Frequency – Camtek will perform **One (1)** 100% test per year on automatic initiating devices (heat, smoke, duct smoke, manual pull stations and beam/optical smoke detectors and sensors, etc...) and **One (1)** 100% functional test of notification appliances excluding a Decibel level test. Fire Protection/Sprinkler System Initiating Devices that are connected and supervised by the Fire Alarm system will only be tested electrically, but a sprinkler contractor will need to be contracted for any sprinkler systems.

Cleaning Frequency and Methods – Each smoke detector, including duct type smoke detectors, will be cleaned annually. The method of cleaning will be in accordance with the manufacturer's recommendations and any special instructions. Specific cleaning tools if required by the manufacturer will also be used. "As-Needed" Cleaning will be performed on Analog/Intelligent Systems where the Fire Alarm Control Unit or Panel is capable of displaying or reporting to a connected printer or display the % Obscuration, % of Environmental Compensation or other similar method used by each detector. Detectors found to be at 50% or greater from this report will be cleaned during each scheduled inspection.

Sensitivity Testing Methods - Following cleaning as set forth above, each smoke detector will have its Sensitivity tested using one of the following methods as appropriate and in accordance with the most current edition of **NFPA 72 – National Fire Alarm Code**.

- Calibrated Test Method
- Manufacturer's Calibrated Sensitivity Test Instrument
- Smoke detector / Control unit arrangement whereby the detector causes a signal at the control unit when its sensitivity is outside of its listed sensitivity range.

Sensitivity Testing Frequency - Sensitivity testing will be performed as required by the authority having Jurisdiction. A report will be maintained by Camtek and submitted to the Authority having Jurisdiction and to the CUSTOMER documenting the Sensitivity Test results. When this report can be accessed through the Control Unit operator interface or a connected printer, this report shall be used. Detectors which fail the Sensitivity Test will be either adjusted, (if the specific detector is listed as field adjustable), and recalibrated or replaced. The customer will be given a written proposal with the cost of replacement of the devices. No work will be performed until it is authorized by the customer in writing.

Hardware Support – Camtek Systems will perform scheduled maintenance services on the Equipment covered under this Agreement and as detailed on the Equipment List. Components and parts on the Equipment List that are found to be defective, have failed operationally or which exhibit signs of near term failure will be identified during each preventive maintenance inspection or test. If the component or part is covered under a current Camtek or factory warranty, said part or component will be replaced at no charge to CUSTOMER including labor during normal business hours. If component or part is found not to be covered under a current Camtek or factory warranty, said component will be replaced according to the coverage listed below:

Note: A smoke detector cleaning program is important to the overall performance of a life safety system. Clean smoke detectors will allow the detectors to operate as originally designed. Detector cleaning also has a significant impact on the reduction of unnecessary and disruptive false alarms.

Emergency Services

Should an emergency arise, Camtek personnel will assess the situation either by phone or remote diagnostics, or both, and will determine the required course of action with the CUSTOMER.

This initial phone response will be provided within one (1) hour of receipt of call by the CUSTOMER

On-Site Response Time: If it is determined that a site visit is required, Camtek personnel will arrive at the affected premises within 4 hours of the request of the CUSTOMER.

Emergency Services provided under this agreement will be reimbursable by the CUSTOMER to Camtek at then current Camtek published service labor rates and standard service charges (Minimum Labor Charge, Vehicle Charges, Round Trip Travel Time, Mileage, etc...) unless specifically included under this Agreement and/or selected below.

Emergency Service will be provided during the following periods and in accordance with Camtek published Service Labor Rates or as stated in the Special Provisions Section of this Agreement:

- ☒ **Standard:** Camtek will provide Emergency Service Monday through Friday 8:00 AM – 5:00 PM excluding evenings and weekends, city, state, federal and Camtek observed holidays. Standard Emergency Service rates are \$ 102.00 per hour Monday through Friday 8:00 AM – 5:00 PM. After Hours Emergency Service rates are \$ 153.00 per hour on any call not during regular business between 5:00 PM and 8:00 AM weekdays and all weekend. All After Hours Emergency Service are billed as a two hour minimum in addition to travel time. After Hours Emergency Service for Holidays is billed at \$ 229.50 per hour with a 2 hour minimum. Labor for travel time is not included under this Agreement. Travel Time is charged at a rate of \$.58 per mile for mileage and \$ 85 Per Hour (per Journeyman) for Drive Time. Camtek will provide a response time as stated and agreed to above.

List of Equipment Covered Under This Agreement:

All items manufactured by Galaxy Control Systems and installed (since 2005) by Camtek as related to the access control system including but not limited to card readers, door contacts, request-to-exit devices, Altronix power supplies and door lock hardware. Also included is the Magicard Rio 2 Dye Sublimation Printer. Replacement of back up batteries every 3 years or as required to keep the systems functioning correctly.

NVR camera system installed by Camtek at Kittitas County Courthouse in 2012. System is composed of 11 SNC-DH180 IP cameras, 6 SNC-CH240 IP cameras.

Fire Alarm system installed by Camtek located at the Umptanum Road Facility in 2009. Including but not limited to (1) Silent Knight 5808 control panel, associated annunciator, power supplies, manual pull stations, smoke detectors, heat detectors, duct detectors, horn/strobes, and fire alarm relays. Replacement of back up batteries every 3 years or as required to keep the systems functioning correctly.

ONSSI Video Surveillance System install by Camtek 2010. Including but not limited to Cisco 8 port managed Ethernet switch, ONSSI Video Software and IP cameras and PoE injectors, and power supplies.

Bosch D9412G control panel installed by Camtek in 2010. Including but not limited to Bosch command center, octo-relay module, DX4020 Ethernet module, motion detectors doors contacts, and Bosch Galaxy Alarm Interface. Replacement of back up batteries every 3 years or as required to keep the systems functioning correctly.

Software maintenance for the Galaxy Access Control System and ONSSI Video Surveillance System as installed and maintained by Camtek.